

Tidbury Green School
Dickens Heath Road Solihull B90 1QW

Phone: 01564 823189 Email: office@tidbury-green.solihull.sch.uk

Website: www.tidbury-green.solihull.sch.uk



Terms, Conditions and Advice for Parents/Carers relating to iPal

If you are late collecting your child, you will be charged a late collection fee of £5 for up to and every 15 minutes you are late and £20 for up to and every 15 minutes after 6pm.

Payments should be made as usual at www.parentpay.com or using childcare vouchers or the government voucher scheme ensuring we receive payment before the first booking is due to take place. Please bear in mind that vouchers may take 3 to 4 days to clear.

- Safeguarding pupils is essential to Tidbury Green School, and we instil these standards within all our settings and we will require a minimum of two contact names and numbers.
- All pupils are expected to adhere to the school's Behaviour Policy; any pupil who does not meet the required standard of behaviour will need to be collected by parents/carers and may be unable to use the facility in the future.
- Appropriate clothing is essential when taking part in any of our activities and we do encourage the children to take part in these.
- Full payment is required in advance of bookings. Your place is not confirmed if there is not enough credit on your account. If we do not receive payment, your childcare place will be suspended and you will be unable to use the facility. If it is still not cleared after making arrangements with the school, your child's place will be cancelled and your debt will be passed to the Solihull Council debt collection department. You can check your iPal account for your wallet balance/invoice.
- If your child is not booked in via iPal they will be unable to attend.
- If your child has any specific dietary requirements – parents must bring their own food/drink.
- Childcare vouchers will only be refunded at the discretion of the headteacher and in agreement with the voucher provider. This will incur a £25 administrative fee.
- There will be no refunds on any booked sessions unless we have cancelled the club due to a school closure.
- There will be no cancellations on any booked sessions. Places must be paid for if your child is absent due to illness.

- All bookings must be made for a full term with 4 weeks' written notice if you wish to stop or change your child's sessions.
- Any changes will be at the headteacher's discretion and must be mailed to the school office in the first instance.
- Flexible (one off sessions) are to be paid on the day, if there is a space available.
- At Flamingos we are registered with the following childcare voucher providers.
- Sodexo
- Computershare
- Fideliti
- Care4
- Edenred
- Kiddivouchers

During the set up you may be asked to provide our details, these are as follows:

Organisation name : Flamingos

Ofsted registration number : 104065

If your provider is Edenred then a P number may be required : P20031002

Once we received an email notification from the company, we will add your money to your iPal wallet.

We also accept Government childcare vouchers. When you activate one of these you must email the school office quoting your reference number, child's name, class and the amount of your payment so we can add it to your iPal wallet.

Our times and costs are as follows:

Breakfast Club from 7.30am	(Breakfast available until 8.15am - cereal, crumpets fruit)	£ 4.50
Breakfast Club from 8.00am	(Breakfast available until 8.15am - cereal, crumpets fruit)	£ 3.50
After School Club until 4.45pm	Includes a healthy snack and drink	£ 6.00
After School Club until 6.00pm	Includes a small meal	£10.00

Pre- School

<i>Little Ducklings</i> am session (8.45-11.45am)	£20.00
pm session (12.15-15.15pm)	£20.00
school day session (8.45am-15.15pm)	£37.00
<i>Little Sparrows</i> am session (8.45-11.45am)	£15.00
pm session (12.15-15.15pm)	£15.00
school day session (8.45am-15.15pm)	£32.00

Little Wrens	am session (8.45-11.45am)	£15.00
	pm session (12.15-15.15pm)	£15.00
	school day session (8.45am-15.15pm)	£32.00